

02Apr2026

Rebook/Reissue & Refund Conditions – Temporary closure of Kuwait International Airport

PAX holding confirmed Tickets on Kuwait Airways effective from 28 February 2026 onwards, due to closure of Kuwait International Airport.

1)Reissue/Date Changes conditions to Travel Via DMM

PAX holding confirmed Tickets completely unused or partially used ticket to travel via Dammam (DMM).

- Rebook/Reissue allowed without any Penalty charges – RY 38 to be inserted
- Any Fare, Tax and Fee Difference to be collected based on the new fares via Dammam (DMM.)
- Partially used tickets to calculate based on Half RT flown and the **new RT fare** amount via Dammam (DMM) (FXQ entry not permitted on reissuance via DMM)

2)Reissue/date changes condition to travel upon resumption of Kuwait Airport

PAX holding confirmed Tickets completely unused or Partially used Tickets to travel on regular scheduled flights from KWI International Airport

- Travel Date 01May to 31May2026:** Reissue allowed without any penalty charges-RY 38 to be inserted, if rebooked on the same RBD fare difference does not apply.
- Any Fare, Tax and Fee Difference to be collected to be collected if rebooked on different RBD.
- Travel Date effective 01Jun2026** onwards standard Reissue allowed by collecting all penalty charges and any Fare, Tax, Fee Difference to be collected.

3)Refund permitted for all PAX holding confirmed tickets without any penalty charges until the resumption of Kuwait International Airport operation

Passengers affected during the travel period from 28 February 2026 until the official resumption of operations at Kuwait International Airport, as per the circular issued by the Directorate General of Civil Aviation (Circular 12, 3166/42 dated 24Mar26)

- Refund applicable for all refundable/non-refundable tickets impacted due to cancellation of their Flights.
- Fully unused tickets – Refund permitted including all taxes
- Partially flown tickets - 6H and used portion taxes are non-refundable.
- RY 38 to be inserted