

REVISION OF NO-SHOW RULE

Air France and KLM have extended the **refund & reissue no-show rule to all flight coupons across all fares**. If the customer used the outbound flight, the no-show rule also applies to the inbound flight. After a no-show, a voluntary change is no longer permitted and the ticket is non-refundable.

To avoid the no-show condition, **refund request for any unused ticket coupon must be made before the scheduled flight departure**.

This change applies to tickets issued from:

- 30 September 2025 - Domestic and IATA Europe fares
- 9 December 2025 - Intercontinental fares (except United States, Canada and Mexico)
- 2 February 2026 - Fares to/from United States, Canada and Mexico

Tickets issued before these dates will follow the previous policy rules. For more information, please consult your NDC/GDS fare rules.



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