



Ref No. TB#1235/20261803

18 March 2026

Dear Trade Partner's

Subject: Revised GF Ticketing Procedure for Passenger impacted by the Closure of Bahrain airspace.

This Circular cancel and supersedes Tariff Bulletin 1234 dated 15th Mar 2026 in its entirety

The following procedures shall apply to GF passengers holding tickets issued on or before **11 Mar 2026** and scheduled to depart between **28 February and 15 April 2026**.

Rebooking Policy (applicable to tickets held for departure between 28 February 2026 and 15th April 2026):

- Passengers may rebook their journey to an alternative travel date with all penalties and service charges are waived. Any difference in fare will not apply.
- Rebooking and the new departure must take place no later than 30 Jun 2026. Rebooking is permitted in the lowest available booking class within the same cabin.
- **Rerouting to DMM is permitted in case of flight cancellation (On Gf Flights Only)**

Refund Policy (applicable to tickets held for departures between 28 February 2026 and 31 March 2026):

The following applies only to passengers holding tickets with departure **up to and including 31 March 2026**. Passengers with tickets departing after **31 March 2026** will be **subject to the standard refund rules**.

- **Unused Tickets:** Passengers are entitled for Full refund to the original form of payment (Refund fee do not apply).
- **Partly Used Tickets:** The actual paid fare (NUC) and taxes for the used sectors will be deducted, and the remaining balance will be refunded to the original form of payment. (Refund fees do not apply)

Group bookings:

- Where deposits have been collected but **tickets have not yet been issued**, the deposits will be retained as credit for future travel, valid for one year from the date of issuance.

Tickets must be processed as normal procedure and ensuring the following OSI remark is added to the booking:

OSI GF AUTHORISED REISSUE/REFUND DUE TO CLOSURE OF BAHRAIN AIRSPACE

Kindly disseminate this information to all concerned.

Thank you for your Support.

GULF AIR - TEAM INDIA