



Transit / Transfer Accommodation Policy (STPC)

December 23, 2025

Instructions and Conditions:

1. The “Transit accommodation Service” **is subject to availability and is offered on a first-come, first-served basis.** The service is not mandatorily included in connecting ticket. It is a complimentary service provided by China Eastern Airlines (MU) to facilitate transfer passengers who meet the applicable conditions of the ticket. It cannot be sold separately or bundled with any air tickets. It cannot be redeemed for cash or credit.
2. **From now until December 31, 2026,** passengers who purchase MU tickets starting with "781" and transfer in Shanghai, Beijing, Kunming, Nanjing on flights operated by China Eastern Airlines or Shanghai Airlines are eligible to apply for this complimentary “Transit accommodation Service”.
3. Transfer time: Passengers must transfer within 24 hours on the earliest available flight upon arrival, and the transfer time must exceed 6 hours.
 Note: Same-day transit: Free accommodation will be provided for flights arriving before 3:00 a.m. Flights arriving after 3:00 a.m. do not qualify. (For example: a flight from Delhi to Shanghai is scheduled to arrive at 04:10 on November 10 with a subsequent flight from Shanghai to Vancouver scheduled to take off at 13:20 on November 10. This is considered a same-day transit and does not qualify for complimentary accommodation.)
4. The service does not apply to A/O/X and H (domestic) class passengers. **Minimum One Way (OW) ticket fares in Chinese Yuan (CNY/RMB) excluding fuel, tax, and airport construction fee required for transfer accommodation eligibility are as follows:**

Travel Period: From January 1, 2026 to December 31, 2026.

Transfer Type	Shanghai	Kunming	Beijing	Nanjing	Wuxi
Domestic to Domestic	1800	1800	1800	950	900
Domestic to International (Regional) or International (Regional) to Domestic	1800	800	1800	1800	800
International (Regional) to International (Regional)	1800	800	1800	1800	1500

Note:

(1) The fares shown in the above table are applicable **for a single (OW) transfer journey** (round trips are not considered as a single transfer journey). The fares do not include fuel surcharges, taxes, or airport construction fees. **The minimum fare is in Chinese Yuan (CNY/RMB),** and the exchange rate is based on the rate at the time of booking. Adjustments may be made without notice.

(2) If you need to exchange or upgrade your ticket to O/A class, complete the hotel reservation before processing the upgrade.

(3) The service is for eligible passengers only and must not be transferred to other people. **Hotel reservations or cancellations must be completed at least 72 hours before the scheduled departure of the first flight segment.** Invoices are not provided for the complimentary transit hotel service.

(4) Ticket refunds or endorsements shall be considered as forfeiting the use of this service. In the case of ticket changes, passengers will need to apply for this service again. In the event of flight schedule changes, passengers will need to amend the order via the original service booking channel.

(5) Passengers with the "Overnight Transfer Service" will generally be accommodated in standard rooms with two people of the same gender per room, with one person per bed. If a passenger requests one person only in a single/standard room, the passenger will be obliged to pay the difference of the accommodation at the time of check-in (please check the difference on below given contact details).

(6) Complimentary hotel transfer and breakfast are included as part of the STPC accommodation. After disembarking, passengers must meet the MU staff stationed at the end of the aerobridge in the terminal area, where they will be identified using the name list. Passengers are required to present their hotel confirmation voucher to the staff.

(7) If you need to add additional guests, to ensure their smooth check-in, you must include their information in the room type and verify that both booker's name and all guests' names are displayed in the order/booking details. Otherwise, unregistered guests will be denied entry or incur additional room charges.

(7) Due to some unforeseen reasons, such as public safety, hotel cooperation, the availability of this service or rescheduling of reservations may happen without warning. Please refer to the service information provided by the system at the time of booking.

(8) For booking and further details, please contact on below number/email.

Looking forward to your continued support.

Happy Selling!

China Eastern Airlines – India

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