

Dear Industry Colleagues,

Thai Airways International Public Company Limited would like to inform you that with effective from 01September'2025, we will initiate issuing Agency Debit Memos (ADM) for the violation of booking and ticketing practices.

Please find the attached details related to:

- Procedure for Thai Airways Ticket Agents revised 26Aug'25
- Agency Debit Memo (ADMs) Policy
- TG Booking Policy effective 01Sep'25
- 36.01 TG - Married segment policy effective 01Feb'25
- TG – BIDT – GDS Booking policy effective 01Jul'24

We look forward for your support and cooperation in disseminating the information to all concerned.

For any further queries, you may contact us at 01142519642/46/47.

Global Call Centre (24X7) - 000-800-3201-542 (No prefix area code)

Email: asiareervations@thaiairways.com

Happy Selling,

Thai Airways – Sales Team